SD-WAN

Dashboard Guide

Dashboard.Meraki.com

Understand your network.

With an SD-WAN (software-defined wide area network) solution from Midco Business®, you can access a personalized dashboard powered by Meraki. This allows you to view real-time stats and information about your network, including:

– Overall network performance

– Individual branch customer premises equipment

– WAN connection health

– Bandwidth usage

– Security incidences

– Wireless access points

– And more

Log In

1. Visit .
2. Enter your email address.
3. Click **Next**.
4. Enter your unique password.
5. Click **Sign in**.
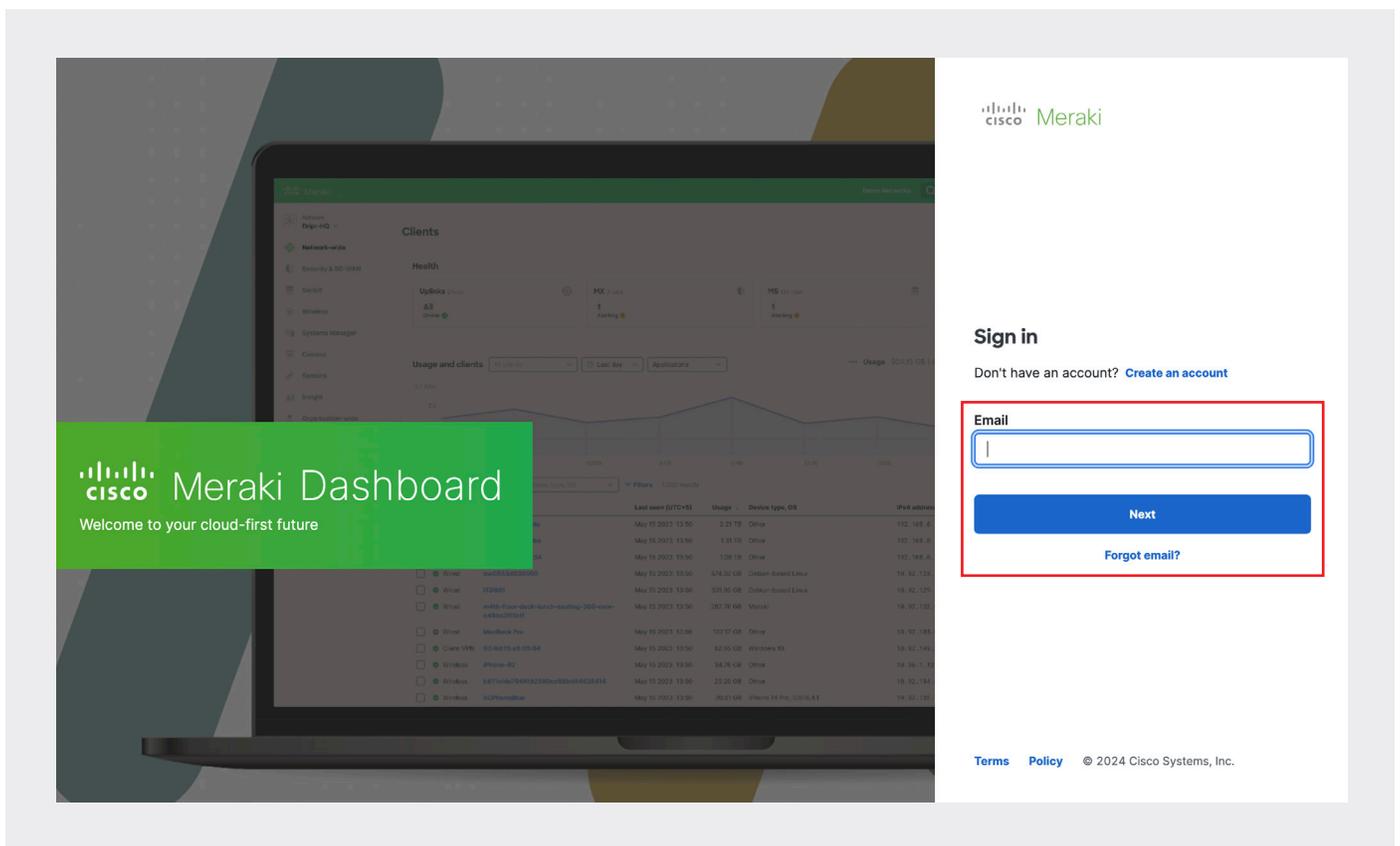
Monitor View

This is the default view all SD-WAN customers can use. It gives you basic access to your network information.

Summary Report

See the summary report for your clients in the **Monitor** view.

Here, you can get an overview of information and create customized reports. Explore usage stats, top devices, top clients by usage and much more.

Clients

Get information about your clients under **Monitor**.

This is the place to see the status, description and usage of your clients.

Read-Only View

If you want to access more information about your SD-WAN solution, request the advanced read-only view. This gives you more visibility but does not allow you to make any changes.

Contact Business Client Care at 1.800.888.1300 to increase your access.

Configuration Settings

Under each tab, you can view configuration settings. As this is a read-only dashboard, you can only see what settings are available. This is what Midco engineers use to provision your solution. If you would like to make changes, you need to call Business Client Care at 1.800.888.1300.
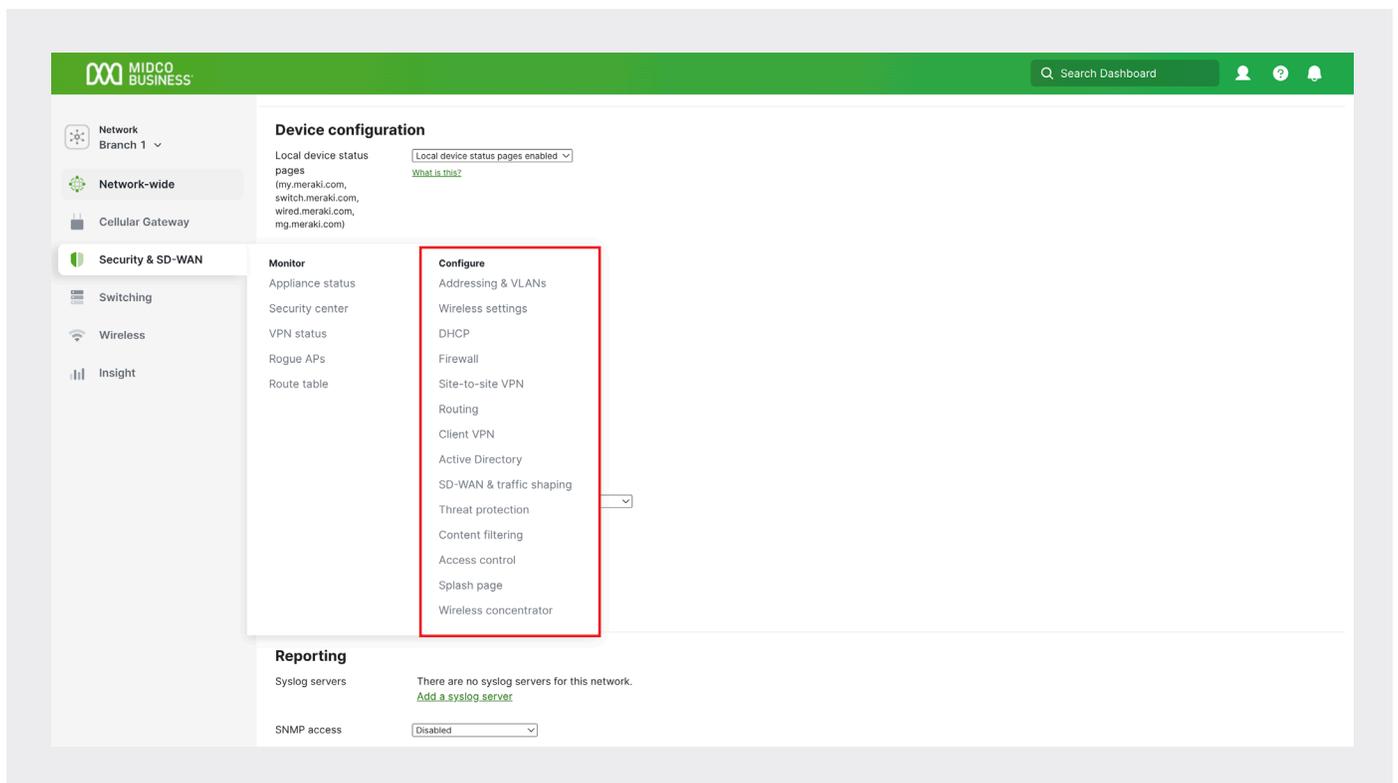
Network-wide

Under the **Network-wide** tab, select **Clients** for view easy-to-digest info, including uplinks, usage, WAN appliances, switches and access points.

Topology

Choose **Topology** to see the **L2 – Link layer** or the **L3 – Networking layer**. You can access a downloadable chart on how each of your layers are interconnected.

Cellular Gateway

Locate information about your cellular gateways under the **Cellular Gateway** tab.

Here you can look at the status over different lengths of time, as well as check on signal strength.

Security & SD-WAN

Click on the **Security & SD-WAN** tab to see appliance status, security center information and VPN status. Under **Appliance status**, you can see active ports and historical device data.

Appliance status is also where you can run **Ping**, **Traceroute** and **ARP**. Click on the Tools button to see all your options.

Security & SD-WAN

The **Security center** page shows a summary of blocked malware or any malicious attempts.

See the **VPN status** section to view connectivity, usage, latency and uplink decisions.

Switching

The **Switching** tab gives you access to view a summary of the switches and the active switch ports. Note that all of your switches and access points are owned by Midco.

Wireless

Under the **Wireless** tab, you can see an **Overview** of the performance or any issues with the wireless network, along with a client and usage overview.

You can also choose **List** to ensure all are up and running as they should.

SD-WAN Support Information

Midco.com/Business/Contact

Reach out to Business Customer Care if you:

– Have questions about any of the information in the dashboard
– Would like to increase your viewing permissions

Midco.com/Business/SDWANSupport

Visit our online support page for more information.

Dashboard.Meraki.com