



SD-WAN

Dashboard Guide

Dashboard.Meraki.com

Understand your network.

With an SD-WAN (software-defined wide area network) solution from Midco Business[®], you can access a personalized dashboard powered by Meraki. This allows you to view real-time stats and information about your network, including:

- Overall network performance
- Individual branch customer premises equipment
- WAN connection health
- Bandwidth usage
- Security incidences
- Wireless access points
- And more

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DOO Log In

- 1. Visit .
- 2. Enter your email address.
- 3. Click Next.
- 4. Enter your unique password.
- 5. Click Sign in.





Monitor View

This is the default view all SD-WAN customers can use. It gives you basic access to your network information.

Summary Report

See the summary report for your clients in the **Monitor** view.

BUSINESS					Q Search Dashboard	X U
Network HQ ~	Summary Report from	the last day				
Monitor		DEVICE TAG	SSID	SHOW TOP RESULTS		
Monitor	Clients	 All devices 	▼ All SSIDs	× 10 ×	Export to E	xcel 🖂
	Summary report 🗸				Custom	ize report
	Usage stats			Client stats		
	TOTAL DATA TRANSFERRED	TOTAL DATA DOWNLOADED	TOTAL DATA UPLOADED	TOTAL UNIQUE CLIENTS	AVERAGE USAGE PER CLIENT	
	8 KB	0 KB	8 KB	1	8 KB	

Here, you can get an overview of information and create customized reports. Explore usage stats, top devices, top clients by usage and much more.

TAG SSID Ivices TOTAL DATA UPLOADED 8 KB Download Total	SHOW TOP RESULTS
E TAG SSID evices	SHOW TOP RESULTS 10 Export to Excel Customize rep Client stats TOTAL UNIQUE CLIENTS AVERAGE USAGE PER CLIENT 1 Splash page NUMBER OF CLIENTS TO REQUEST PAGE NUMBER OF CLIENTS CRANTED ACCESS 0
evices All SSIDs Total Data UPLOADED KB Download Total	
D TOTAL DATA UPLOADED 8 KB Download Total	Client stats Client stats Total unique clients AVERAGE USAGE PER CLIENT AVERAGE USAGE PER CLIENT Splash page NUMBER OF CLIENTS TO REQUEST PAGE NUMBER OF CLIENTS GRANTED ACCESS 6
D TOTAL DATA UPLOADED 8 KB Download Total	Client stats TOTAL UNIQUE CLIENTS AVERAGE USAGE PER CLIENT 1 8 KB Splash page NUMBER OF CLIENTS TO REQUEST PAGE NUMBER OF CLIENTS GRANTED ACCESS 6
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	0 0
	Top clients by usage
16:00 20:00 00:	Description Usage % Usage
	office-switch 8 KB 100.00%
% Usage	
100.00%	Top client device manufacturers by usage
	Manufacturer Usage # Clients % Clients
	Cisco Systems 8 KB 1 100.00%
age Usage per Device	
	16:00 2000 0 % Usage 100.00% age Usage per Device



Clients

Get information about your clients under **Monitor**.

DOD MIDCO BUSINESS							Q Search Dashboard	1 3
Network HQ V	Clients all for the last day						8 KB (↓ None, ↑ 8 KB)	Applications
Monitor	Monitor Clients					\land		\bigcirc
	^{12:00} Search	16:00 18:00 1 client	20:00 22:00	00:00	02:00 04:00	06:00	08:00 10:00	Download as

This is the place to see the status, description and usage of your clients.







Read-Only View

If you want to access more information about your SD-WAN solution, request the advanced read-only view. This gives you more visibility but does not allow you to make any changes.

Contact Business Client Care at 1.800.888.1300 to increase your access.

Configuration Settings

Under each tab, you can view configuration settings. As this is a read-only dashboard, you can only see what settings are available. This is what Midco engineers use to provision your solution. If you would like to make changes, you need to call Business Client Care at 1.800.888.1300.

BUSINESS			Q Search Dashboard	1 2 ? .
Network	Device configu	ation		
	Local device status pages	Local device status pages enabled What is this?		
Network-wide	(my.meraki.com, switch.meraki.com,			
Cellular Gateway	wired.meraki.com, mg.meraki.com)			
Security & SD-WAN	Monitor	Configure		
Switching	Appliance status	Addressing & VLANs		
Switching	Security center	Wireless settings		
Wireless	VPN status	DHCP		
I Incidht	Rogue APs	Firewall		
insignt	Route table	Site-to-site VPN		
		Routing		
		Client VPN		
		Active Directory		
		SD-WAN & traffic shaping		
		Threat protection		
		Content filtering		
		Access control		
		Splash page		
		Wireless concentrator		
	Reporting			
	Syslog servers	There are no syslog servers for this network. <u>Add a syslog server</u>		
	SNMP access	Disabled V		



Network-wide

Under the **Network-wide** tab, select **Clients** for view easy-to-digest info, including uplinks, usage, WAN appliances, switches and access points.

rk h1.∨	Clients								
	01101110								View old versi + Add clien
ork-wide	Monitor	Configure	nce	as 1 total		Switches 1 total		Access points 1 #	
ar Gateway	Clients	General Administratic	n			All		All	, and the second s
ity & SD-WAN	Event log	Alerts				Online 🥝		Online 🥏	
bing	Summary report	Group policie	S						
ining	Map & floor plans	Users				— Usage 15	5.66 MB (↓7.98 I	//B, ↑7.68 MB)	
ess		Add devices				\wedge			
nt	0	VLAN PROTIE	° ~	\sim	\sim	~~~~~	\sim		
r Gateway y & SD-WAN	Uplinks 3 total 1 Warning 🛦	(WAN appliances 1 to All Online ©	ital		Switches 1 total		Access points 1 total AII Online	(¢
ng	Usage and clients	⇒ Filters				— Usag	e 15.66 MB (↓7.9	8 MB, ↑7.68 MB)	
S	8 6 4 2 0 Kb/s 13:00	15:00 17:00	19:00 21:00	23:00	01:00	03:00 05:00	07:00 09	00 11:00 Appl	ications details ~
	Q. Search for clients	Stat	us, type, OS	~ Connec	ted to	VLAN	- Policy	✓ 2 results	Download ~
				Usage	Client type,	MAC address	IPv4 Co	nnected to	Policy (2)
	Status D	escription	Last seen (UTC-5)	eeuge	os				Policy
	Status D	escription	Last seen (UTC-5) Jun 05 2024 12:08	14.73 MB	OS Other		M	(-DemoCustomer-Branch1	Normal
a iii hh	r Gateway ty & SD-WAN ing ss : DCO SINESS: · · · · · · · · · · · · ·	r Gateway ty & SD-WAN ing ss : DCO SINESS	r Gateway ty & SD-WAN ing ss Ss Clients Clients Uplinks 3 total Gateway & SD-WAN Usage and clients ₹ Filters Gateway & SD-WAN Usage and clients ₹ Filters (Clients) Clients Cli	r Gateway ty & SD-WAN ing ss Ss S Clients Clients Clients Summary report Map & floor plans Add devices VLAN profiles Clients WAN appliances 1 to All Online ● Stress Clients Summary report Clients Summary report Clients Summary report Clients Summary report Clients Summary report Summary r	r Gateway ty & SD-WAN ing ss Summary report Map & floor plans Summary report Map & floor plans Add devices VLAN profiles Clients Summary SINESS Clients Uplinks 3 total 1 Warning ▲ USarge and clients = Filters USarge and clients = Filters Compared to the former of the former o	r Gateway ty & SD-WAN ing ss ss Summary report Map & floor plans Add devices VLAN profiles Summary report Map & floor plans VLAN profiles VLAN profiles VLAN profiles VLAN profiles VLAN appliances 1 total All Online € Map & floor plans Uplinks 3 total 1 Warning ▲ USage and clients = Filters Clients Cli	r Gateway y & SD-WAN ing ss Summary report Summary report Map & floor plans Users Add devices VLAN profiles UAN profiles Clients Summary Report Summary Report Map & floor plans USERS Clients Summary Report Summary Report Map & floor plans USAN profiles UNAN appliances 1 total Mi Online ● Switches 1 total All Online ● Clients Summary Report Summary Re	r Gateway ty & SD-WAN ing Summary report Summary report Map & floor plans S Clients Wide Gateway & SD-WAN ig Usage and clients = Filters Usage 15.66 MB (+7.98 h Add devices VLAN profiles VLAN profiles VLAN profiles VLAN appliances 1 total All Online @ Swritches 1 total All Swritches 1 total All Swritches 1 total All Swritches 1 total All Online @ Swritches 1 total All Swritches 1 total All Swritches 1 total Al	r Cateway ty & SD-WAN ing SS SS SS SS SS SS SS SS SS S



Topology

Choose **Topology** to see the **L2 – Link layer** or the **L3 – Networking layer**. You can access a downloadable chart on how each of your layers are interconnected.

Network Branch 1 × Network-wide Cellular Gateway Security & SD-W	Topology				
 Network-wide Cellular Gateway Security & SD-W 	Monitor				
Cellular Gateway		Configure			
Security & SD-W	Clients	General	3 online		≛ Dor
Security & SD-W	Topology Event log	Administration			
	Summary report	Group policies	P1		
Switching	Map & floor plans	Users			
Wireless		Add devices			
II Insight		VLAN profiles			
				Q Search Dashboard	1 0 🖡
	-				
Network Branch 1 ~	lopology				
Network-wide	L2 - Link layer L3	Networking layer			
·	Search	 I online 		La Download → Print	
Cellular Gateway	🗹 Label all devices. 🗹	Label all subnets.	0		
Security & SD-W/	AN				
Switching		Tunnel MX-DemoCuston	ner-HQ O		
Wireless		User Network			
III Insight	MX-DemoCustomer-Bran	ch1 Guest Network			
		Midco-MGMT			
	Device Legend				
	Client VLAN				
	L3 Switch				
	Security Devic	e			
	Non-Meraki N	ext Hop			



Cellular Gateway

Locate information about your cellular gateways under the Cellular Gateway tab.

DOO BUSINESS			Q 5	earch Dashboard	2 0 0
Network Branch 1 ×	Cellular Gateways for the last day •				
	OFFLINE	ALERTING	ONLINE	DORMANT	
🔅 Network-wide	• ()	•0	•1	• O	
Cellular Gateway	Monitor Configure				
Security & SD-WAN	Cellular gateways 🗸 Settings				Download As
() county a ob that	# Status Name	MAC address	Connectivity		×
Switching	1 MG-DemoCustomer-Branch1				

Here you can look at the status over different lengths of time, as well as check on signal strength.

DO MIDCO BUSINESS					Q Search Dashboard	1 0 4
Network Branch 1 ~	Cellular Gateways for the	e last day 👻				
Network-wide		F		online 1	orma	NT
Cellular Gateway						
Security & SD-WAN	Search • 1 cellula	ar gateway				Download As -
Switching	# Status Name 1 MG-DemoCustomer-Branch1		MAC address	Connectivity		*
Wireless						
MIDCO BUSINESS					Q Search Dashboard	1 0 4
Network Branch 1 V			Sum	mary Uplink Location	Tools	
Network-wide	MG- DemoCustomer-			Country Comme Cooulon	1000	
Cellular Gateway	Branch1	Configuration				
Security & SD-WAN	MG41E	SIM Cards				
Cultable a		Auto failover to secondary	SIM edit			
Switching	Five Guys Fast Food - SS	SIM 1	PRIMARY	SIM 2		
Wireless	B + W 10th St +	ICCID		ICCID		
Insight		IMSI		IMSI		
	Google	MSISDN		MSISDN		
	ADDRESS	Status	Active	Status	Standby	
	Sioux Falls, SD	Primary Configuration	Configured as Primary	Primary Configuration	Not Primary	
	PUBLIC IP		EDIT	MAKE PRIMARY	EDIT	
	11/2					
	IMEI	Status				
	PRIMARY	Radio				
	SIM 1 Active	RADIO ACCESS	46			
	0500010407/	RANDS	14 (10 MHz) - PCC (primary)			
	SECONDART	DAITUS	(if (if if i i i i i i i i i i i i i i i			
	SIM 2 Standby	STRENGTH	• Great			



Security & SD-WAN

Click on the **Security & SD-WAN** tab to see appliance status, security center information and VPN status. Under **Appliance status**, you can see active ports and historical device data.

🔛 Branch 1 🗸	• MX-	Summary Uplink DHCP IPv6 Prefixes Location Tools	
Network-wide	DemoCustomer- Branch1	Ports	
Cellular Gateway	MX68CW-NA		
Security & SD-WAN		1 2 3 4 9 9 7 9 9 10 11 12	
Switching Wireless	Five Guys Fast Food - 38	Historical device data for the last day -	
			0.
III Insight		12:00 16:00 20:00 00:00 04:00	
Insight	Google Map data ©2024 Google	12:00 16:00 20:00 00:00 04:00 Network usage	WAN
Insight	Google Map data @2024 Google ADDRESS Sioux Falls, SD	12:00 16:00 20:00 00:00 04:00 Network usage WAN 1 •	MAW
]] Insight	Google Mep data @2024 Google ADDRESS Sloux Falls, SD WARM SPARE	12:00 16:00 20:00 00:00 04:00 Network usage WAN 1 •	1AW

Appliance status is also where you can run Ping, Traceroute and ARP. Click on the Tools button to see all your options.

Network			Sur	nmary Uplink	DHCP IPv6 Pret	ixes Location Too	Is		
Branch 1 V	• MX-								
Network-wide	Branch1	Ping	Source IP Address:	Default	✓ IP or domain	n name	Ping or Ping W	AN appliance	
Cellular Gateway	MX68CW-NA								_
Security & SD-WAN		Blink LEDs	Run						
Switching	Five Guys Fast Food + SS	Dashboard throughp	Run						
Wireless	W 10th St	Traceroute 0	Uplink Internet 1	▼ IP c	or domain name	Run			-
məigirt	Google Map data @2024 Google ADDRESS Sioux Falls, SD	MTR (Enhanced Traceroute)	icmp.canireachthe	.net Num cyc	les: 1	Interface:	Internet 1	▼ Run	_
	WARM SPARE	DNS lookup	Hostname: canirea	chthe.net	DNS Server:		Run		
	WAN 1	ARP table	Run						
	Active	Test Umbrella	Run						



Security & SD-WAN

The Security center page shows a summary of blocked malware or any malicious attempts.

BUSINESS				Search Daanboard	
Network Branch 1 ~	Security Center the last 2 week	S •		⊖ Print €	Download - E
A	Search events	Filter -			
P Network-wide	MX Summary MX Events				
Cellular Gateway	Detreopertive Melware Detection			Meet wevelent threads	
Security & SD-WAN	Retrospective Maiware Detections	5		Most prevalent threats	
Switching	Received On Threat Name	Clients Affected		too arrest Steen came LID bandler	Occurrences
Switching	Mar 26 11:07:57 c4254c4.js.zp	1		BROWSER-E Microsoft Internet Explorer HTML DOM invalid DHTML textno	xde 34
Wireless				BROWSER-IE Control to attempt	12
III Insight	Events over time		16	FILE-FLASH Adobe Flash Player mp4 size memory corruption attempt	6
				Javascript obfuscation technique - has been observed in Rmayana/DotkaChef/DotCache exploit kit	2
				BROWSER-PLUGINS Microsoft Windows Scripting Host Shell ActiveX functional access	on 2
	2	0 0 1	0 0 0	FILE-FLASH Adobe Flash Player ActiveX URL import attempt	1

See the VPN status section to view connectivity, usage, latency and uplink decisions.

						Q Search Das	shboard	?
Network Branch 1 V	VPN Status Bran	ch 1 - appliance	for the last 30 days -				View	/ old versi
Network-wide	Overview VPN p	articipants						_
Cellular Gateway	Connectivity							
Security & SD-WAN	Usage							
Switching	1.2 Kb/s 0.8 Kb/s 0.4 Kb/s				Preset			
Wireless	0 Kb/s May 30	Jun 02 Jun 05 Jun 0	8 Jun 11 Jun 14 .	un 17 Jun 20 Jun 23	Branch	14 No. 19 No.	PhQ.	
	15 ms 0 ms May 30 1 site-to-site peer	Jun 02 Jun 05 Jun 0 1 exported subnet 0 N	8 Jun 11 Jun 14 Jon-Meraki peers	un 17 Jun 20 Jun 23				
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	Status Desci	14.9 MB	21 ms		Inc	inple verviegistries using ODP port 537	/2 & 9330.	
	HQ 1 total				NA IP	T type: None (Public IP). This WAN app address and is using	liance has a publicly accessible as a contact point.	
	● HQ 1 total				NA IP En	T type: None (Public IP). This WAN app address and is using crypted. Using IPsec and AES encryptic	liance has a publicly accessible as a contact point. on.	
	Uplink decisions				NA IP En	IT type: None (Public IP). This WAN app address and is using erypted. Using IPsec and AES encryptic	liance has a publicly accessible as a contact point.	
	Uplink decisions Search Peer Protocol	Source	Destination	Uplink decision	Reason	T type: None (Public IP). This WAN app address and is using crypted. Using IPsec and AES encryptic Policy	iliance has a publicly accessible as a contact point. on. Last seen ▼	
	Uplink decisions Search HQ ICMP	Source	Destination	Uplink decision WAN 1	Reason Primary uplink	T type: None (Public IP). This WAN app address and is using crypted. Using IPsec and AES encryptio Policy Fail over if uplink is down	liance has a publicly accessible as a contact point. on. Last seen ▼ 10:39	



Switching

The **Switching** tab gives you access to view a summary of the switches and the active switch ports. Note that all of your switches and access points are owned by Midco.

BUSINESS							a ocure	ch Dashboard		
Network	Switches O Las	t day 🗸 🗸							+ /	Add a switc
Network-wide	0 offline	0 A	lerting	θ	1 Online		0	0 Dormant		•
Cellular Gateway										
Security & SD-WAN	Q Search		ers 1 result						Dow	nload 🗸
Switching	Manitan	Orafianas	MAC addre	ess	Connectivity (UT	C-5) S	erial numbe	r	Local IP	0
Wireless	Switches 🗸	Routing & DHCP								
wireless	Switch ports	ACL								
Insight	DHCP servers & ARP	Access policies								
		Port schedules								
		Switch settings								
		Staged upgrades								
							0.000	h Daabhaand		
BUSINESS							Q Searc	ch Dashboard		ŵ.
Network	Switches O Last	t month 🗸							+ 4	Add a swite
Branch 1 🗸									_	
				0	1 Online		0	0 Dormant		0
Network-wide	0 Offline	O A	lerting							
Network-wide Cellular Gateway	0 offline	۵ O A	lerting							
Network-wide Cellular Gateway Security & SD-WAN	0 offline	♥ O A	ers 1 result						Dow	nload 🗸
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Wireless

Under the **Wireless** tab, you can see an **Overview** of the performance or any issues with the wireless network, along with a client and usage overview.

) ESS				Q Search Dashboard	£ 0
	Access points Overview List Health Map Con	nnection log Timeline			
e way	Wireless overview	ast week \vee 🛛 All SSIDs	~ New		
-WAN	Connection health	Ū			\sim
		Failed clients	Time to connect	Roaming	
	Excellent	0/1	0.17 s Expected < 5 s ①	N/A	
	Performance health	1 ①			~
		Latency	Packet loss	Signal quality (SNR)	
	Excellent	3.26 ms Expected < 60 ms ①	0 % Expected < 10% ①	50 dB Expected > 27 dB ①	
	Network service he	alth 🛈			~
		RADIUS success	DHCP success	DNS success	
	Excellent	N/A	100%	100%	
	Client overview				
	AVG CLIENTS PER ACCESS POINT		TOP FAILURE STEP DNS (0%)		
	Usage overview				
	TOTAL USAGE		TOP APPLICATION		
	13.56 GB		Google Se	rvices (94%)	

You can also choose **List** to ensure all are up and running as they should.

Overview List	Health Map	Connection log					
0 Offline	0	O Alerting	0	1 Online	0	O Repeaters	

Dashboard.Meraki.com

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SD-WAN Support Information

Midco.com/Business/Contact

Reach out to Business Customer Care if you:

- Have questions about any of the information in the dashboard
- Would like to increase your viewing permissions

Midco.com/Business/SDWANSupport

Visit our online support page for more information.





